

# How can I get High Speed Broadband?

**1** Using your Eircode, check your address on the National Broadband Plan High Speed Broadband Map [www.broadband.gov.ie](http://www.broadband.gov.ie)

**2** If you are in a BLUE area contact a Retail Service Provider in your area to place an order.

**3** If you are in a LIGHT BLUE area check the [www.fibrerollout.ie](http://www.fibrerollout.ie) website to find out when high speed broadband will roll out in your area.

**4** If you are in an AMBER area you will get high speed broadband under the State intervention phase of the National Broadband Plan. Check out our website for updates and progress reports at [www.broadband.gov.ie](http://www.broadband.gov.ie)

## For further information

### Visit:

[www.broadband.gov.ie](http://www.broadband.gov.ie) or [www.dccae.gov.ie](http://www.dccae.gov.ie)

### Email:

[broadband@dccae.gov.ie](mailto:broadband@dccae.gov.ie)

National Broadband Plan  
Customer Service Team,  
Department of Communications,  
Climate Action and Environment,  
29-31 Adelaide Road,  
Dublin  
D02 X285

### Also available in this series of leaflets:

*National Broadband Plan  
What is the National Broadband Plan?*

*National Broadband Plan  
Making the most of your broadband*



Roinn Cumarsáide, Gníomhaíthe  
ar son na hAeráide & Comhshaoil  
Department of Communications,  
Climate Action & Environment

# National Broadband Plan

*What is the High Speed Broadband Map?*



# What is the High Speed Broadband Map?

## Introduction

Through the National Broadband Plan (NBP), the Government is committed to ensuring that every household and business in Ireland has access to high quality, high speed broadband of at least 30Mbps.

This is being achieved through a combination of commercial investment by the telecommunications sector and a State Intervention in those areas where commercial providers acting alone will not provide this essential service

## The mapping exercise

As part of the National Broadband Plan, the Department has undertaken a comprehensive analysis and mapping process of high speed broadband availability across the country.

The Department developed an interactive map which identifies locations and premises as being either served by the commercial sector or requiring State intervention under the National Broadband Plan.

The Map is updated on a quarterly basis taking account of new developments.



# How can I access the Map?

The High Speed Broadband Map is available at [www.broadband.gov.ie](http://www.broadband.gov.ie).

- The areas marked AMBER on the High Speed Broadband Map represent the target areas for the State intervention.
- The areas marked BLUE represent those areas where commercial operators are either currently delivering or have plans to deliver high speed broadband services.
- The areas marked LIGHT BLUE represent premises in rural areas where commercial operators have committed to deliver high speed broadband.

## Using the Map

### Where is my house or workplace?

To find your house or workplace on the map, visit [www.broadband.gov.ie](http://www.broadband.gov.ie) and enter your Eircode or address.

This will tell you if your premises is in an AMBER, BLUE, or LIGHT BLUE area.



### My home or business is in the BLUE area, what does this mean?

This means that you have, or will have, access to high speed broadband provided by at least one commercial operator.

Depending on where you live, you may have a choice of operators offering you this service.

### My home or business is in the AMBER area, what's next?

We are currently in a procurement process to select one or more companies to build the high speed broadband network in the AMBER area. After contract award, we will publish the network roll out plan.

### My home or business is in the LIGHT BLUE area, what does this mean?

This means that you live in an area where commercial operators are planning to deliver high speed broadband by the end of 2018.

### I am in a BLUE area and cannot get service, what should I do?

Check with all operators offering service in your area.

If you have exhausted this avenue, please contact the Department at [broadband@dcae.gov.ie](mailto:broadband@dcae.gov.ie)

Please provide us with details of your query, the operator(s) you have contacted and your Eircode.

Please also provide permission for us to pass your details to any relevant operator(s) in the course of our investigation into your issue.

**The National Broadband Plan ensures that all premises throughout Ireland will get access to a high speed broadband service.**